Professional Experience – Reflection Rubric

The CPA Way	Level 0	Level 1	Level 2
Adopt the CPA Mindset	 Exhibit a desire to learn from past experiences 	In addition to Level 0:Exhibit skepticism about own professional/ethical behaviour	 In addition to Level 1: Demonstrate insight into link between at least one CPA value (e.g., objectivity, due care, integrity) and own professional/ethical behaviour
Assess the Situation	 Describe facts about the situation and step(s)/action(s) taken Identify at least one factor that is relevant to the situation: Stakeholder that is affected by decision(s)/action(s) Professional value Something viewed as creative/innovative 	 In addition to Level 0: At least partially explain what was at stake Identify a wider range of factors that are relevant to the situation: Multiple relevant stakeholders, including the organization Objectives/goals/priorities More than one relevant professional value 	In addition to Level 1: Identify more than one potentially viable alternative
Analyze Major Issue(s)		 Provides partial/superficial analysis (e.g., focus only on arguments in favor of action(s) taken), including at least one: Impact of action(s) taken on stakeholders and their goals/objectives/priorities How/why the situation involved a conflict in professional values Effect of creativity/innovation on actions and/or conclusions 	 In addition to Level 1: Thoroughly explain/analyze alternatives and issues, including consideration of multiple viewpoints (e.g., address both pros and cons of alternatives/actions/conclusions)
Conclude and Advise	Attempt to describe at least one idea that would have made it easier to act, that could have been done differently, or that was learned from the situation	 In addition to Level 0: Provide at least 1-2 logical reason(s)/conclusion(s) such as: Why course of action was taken How this experience is likely to have a positive effect on future behaviour 	 In addition to Level 1: Identify criteria used and provide a reasonable and feasible conclusion about what would make future behavior more professional/ethical Recognize at least one significant limitation of action(s)/conclusion(s)

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Communicate	Demonstrate an awareness that communication can be improved	In addition to Level 0: Provide at least 1-2 logical reason(s) to explain how communication achieved a purpose such as: Obtained accurate and reliable information Enhanced work performed Met audience needs	In addition to Level 1: Provide reasonable and feasible conclusion about what would make future communication more effective Recognize at least one significant limitation of future communication effectiveness